

Commissioning Position Statement

Extra Care at Home – May 2025

Current Position

Extra Care housing schemes are delivered at six locations across Oldham, providing a total of 254 flats serving approximately 267 tenants. Each scheme is supported by dedicated court managers during office hours, out-of-hours care services, and concierge support during the night. Additionally, a Night Van service enhances overnight care provision. Residents are required to complete housing application with qualifying care needs to be eligible for the Extra Care Housing. These Extra Care schemes continue to operate efficiently, ensuring residents receive appropriate domestic care and its associated support services. Oldham Council has effectively managed demand by working to reduce voids in the system. While demand for care services has recently stabilised, steps have been taken to address care requirements by establishing an Extra Care Housing allocation panel.

Current Gaps in the Oldham Market

The current Extra Care Housing (ECH) Care at Home services were commissioned through a tendering process in 2019, following the contract procedure rules outlined in Oldham Council's constitution. The arrangement was established for a five-year term, with the option to extend for an additional two years. This process led to the appointment of one preferred care provider for all Extra Care schemes within Oldham.

The commissioning strategy aims to deliver care at home services primarily through this preferred provider. Other care at home providers, including backup options, are engaged only when necessary.

Oldham Council remains dedicated to commissioning Extra Care at Home services through its selected provider, chosen via a rigorous procurement process. Robust contract and quality monitoring frameworks are in place to ensure residents receive safe, person-centred, and high-quality care.

This document should be read in conjunction with the Oldham Council Commissioning Approach

<https://www.oldham.gov.uk/mps-commissioning-approach>

and Capacity and Demand Profile <https://www.oldham.gov.uk/mps-capacity-and-demand-summary>.

Documents produced May 2025, reviewed annually or as required.

Version 1: May 2025



Commissioning Approach

The council is legally obligated to comply with its contract procedure rules and all relevant procurement legislation in delivering services. The current contract is set to end on 31 March 2026, with plans to commence a comprehensive procurement process in late 2025 to ensure a successful provider is appointed by April 2026. Market engagement is likely to commence in Autumn 2025 and all future opportunities will be advertised on the e-procurement portal, *The CHEST* (<https://www.the-chest.org.uk/>).

For further information or to discuss opportunities in Oldham, please contact us at asccommissioning@oldham.gov.uk.

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