Oldham Council Corporate Plan 2022–2027



The Corporate Plan sets out how the council helps to uplift every resident. It ensures every effort and every penny goes towards improving services for residents, and on the things that matter most to them.

This is especially important when times are tough.

Our Priorities

Healthy, safe and well supported residents

Looking after our most vulnerable residents, keeping people safe and healthy are crucial responsibilities of any local authority. In the next three years we'll be doing things like

- strengthening our children's social care services to achieve a "good" Ofsted rating,
- joining up health and social care services so they're more seamless for patients,
- boosting our welfare safety net to help people through the cost of living crisis.

A great start and skills for life

From early years, through our support to schools, and on to our lifelong learning offer, the council works with residents through every stage of their education journey. Our immediate priorities include

- increasing the number of quality school and college places for Oldham's young people,
- expanding youth activities outside of school,
- improving post-16 education and training, so everyone has options to help them increase their skills and knowledge.





Better jobs and dynamic businesses

We're providing the infrastructure to make Oldham a great place to spend time, and somewhere to open and grow a successful business. Investments in the next three years include

- the redevelopment of Spindles, a new performance space and a town centre park,
- support for residents to help them into good jobs through Get Oldham Working,
- increasing the amount the council spends with local companies, to maximise the impact of the Oldham pound.



Quality homes for everyone

We work with developers and housing associations to deliver the

affordable homes that our residents need, and support renters to defend their rights. Over the next three years we will

- increase the number of high-quality homes that are affordable and meet residents' needs,
- support tenants to fight back against rogue landlords,
- enable improvement to home insulation to help protect residents from rising energy prices.

A clean and green future

While it will require a collective effort, the council is leading the way to respond to the climate emergency and keep Oldham clean and tidy. To continue our progress on this in the next three years we will

- support the borough's growing green industry, as part of making the borough carbon neutral by 2030,
- improve our green spaces, including Northern Roots,
- continue our Don't Trash Oldham campaign, so our residents have neighbourhoods to be proud of.





How We Work

Above all the council and its officers work with a resident focus.

We support local leaders, take ownership of our work, focus on high performance and consistently demonstrate a commitment to making Oldham a better place.

Over the course of the next five years the council has four areas of focus to make our services as good as possible: residents first; place-based working; digitisation; and a preventative, collaborative approach with communities.

Residents First

The commitment to making every service a good service and every experience a good experience means constantly working with residents to improve our performance.

Place-based working

We aim to deliver more and more locally, across our five districts. Each district has a dedicated team, and over the course of this plan our work will become more integrated with other public bodies like the NHS, schools, housing associations and the police.

Digital

Many residents want and expect the convenience of being able to apply for services or solve problems online, so we'll be making that easier, while continuing to provide alternative support for those who need it.

Working with communities to reduce need

Taking a community-centred, preventative approach to public services is better for everyone. We will increasingly focus resources on early help, from investments to encourage exercise and healthy eating, to community events and interventions to support people before things go too wrong.

