

Appendix Four – Pharmacy survey results

Survey ran 19th January 2022 to 14th February 2022

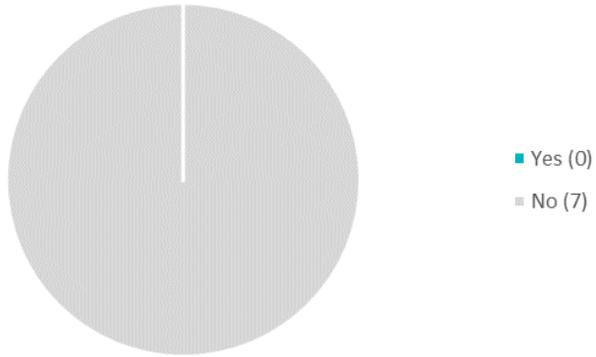
There were seven responses

Q1 to Q6 were removed in order to allow anonymity for those who responded

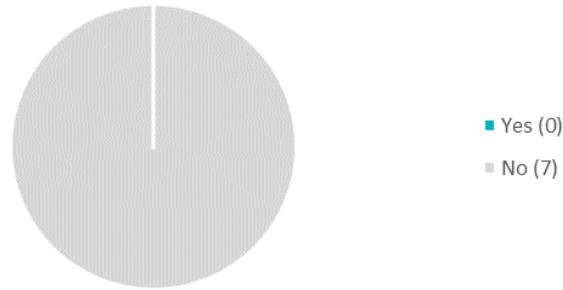
Q10 was also removed as above – see appendix eight for opening hours

Q12, Q18, Q25, Q27 and Q29, which asked for additional information if ‘other’ was selected, were left blank

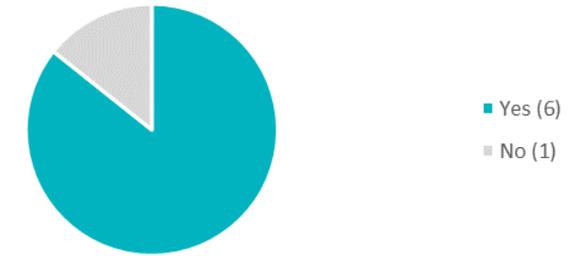
Q7. Is this pharmacy a 100-hour pharmacy?



Q8. Is this pharmacy a distance selling pharmacy? (i.e. it cannot provide essential services to persons present at or in the vicinity of the pharmacy)



Q9. Has your pharmacy been registered with NHS Business Services Authority's (NHSBSA's) Manage Your Service (MYS) platform to receive Pharmacy Access Scheme (PhSA) 2022 payments?

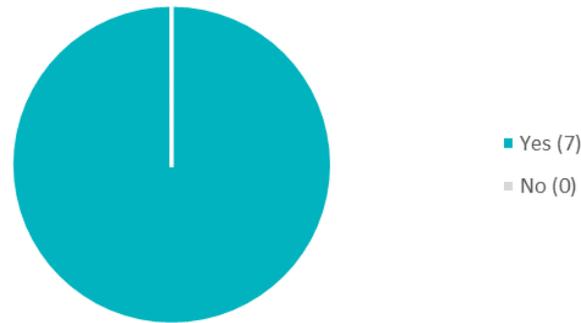


Consultation facilities

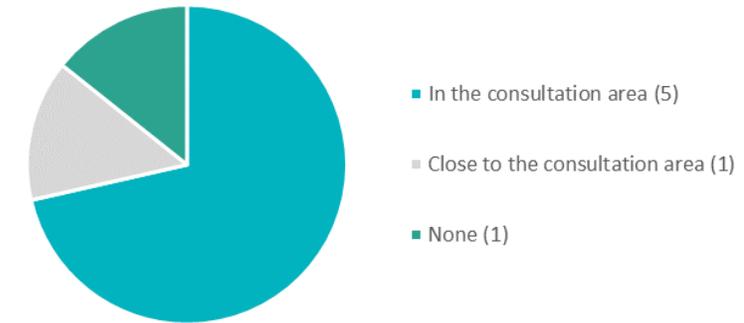
Q11. There is a consultation room on premises (that is clearly designated as a room for confidential conversations; distinct from the general public areas of the pharmacy premises; and is a room where both the person receiving the service and the person providing it can be seated together and communicate confidentially)

Response	Number of responses
None, have submitted a request to the NHS England and NHS Improvement (NHSE&I) regional team that the premises are too small for a consultation room	0
None, the NHSE&I regional team has approved my request that the premises are too small for a consultation room	0
None (Distance Selling Pharmacy)	0
Available (including wheelchair access)	7
Available (without wheelchair access)	0
Planned before 1st April 2023	0
Other	0

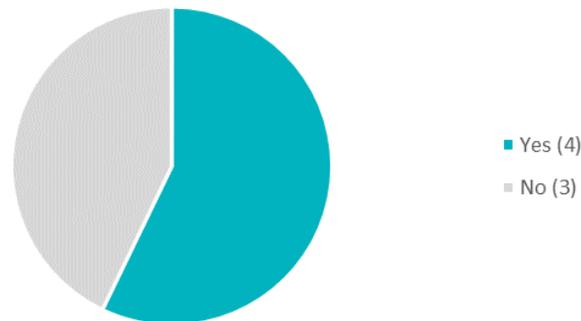
Q13. Where there is a consultation area, is it a closed room?



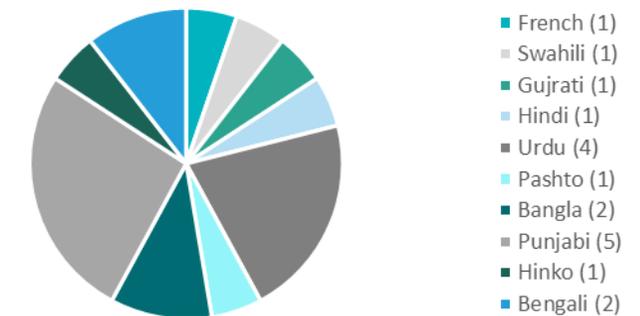
Q14. During consultations are there hand-washing facilities:



Q15. Patients attending for consultations have access to toilet facilities:

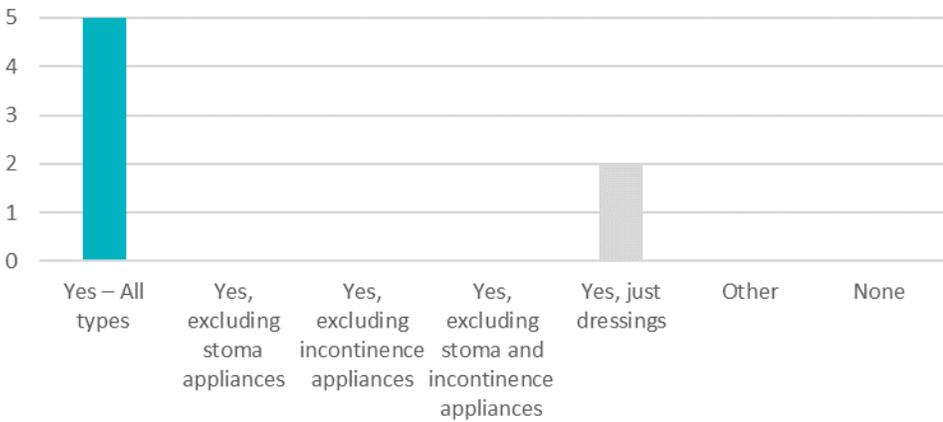


Q16. Please provide details of languages spoken (in addition to English):

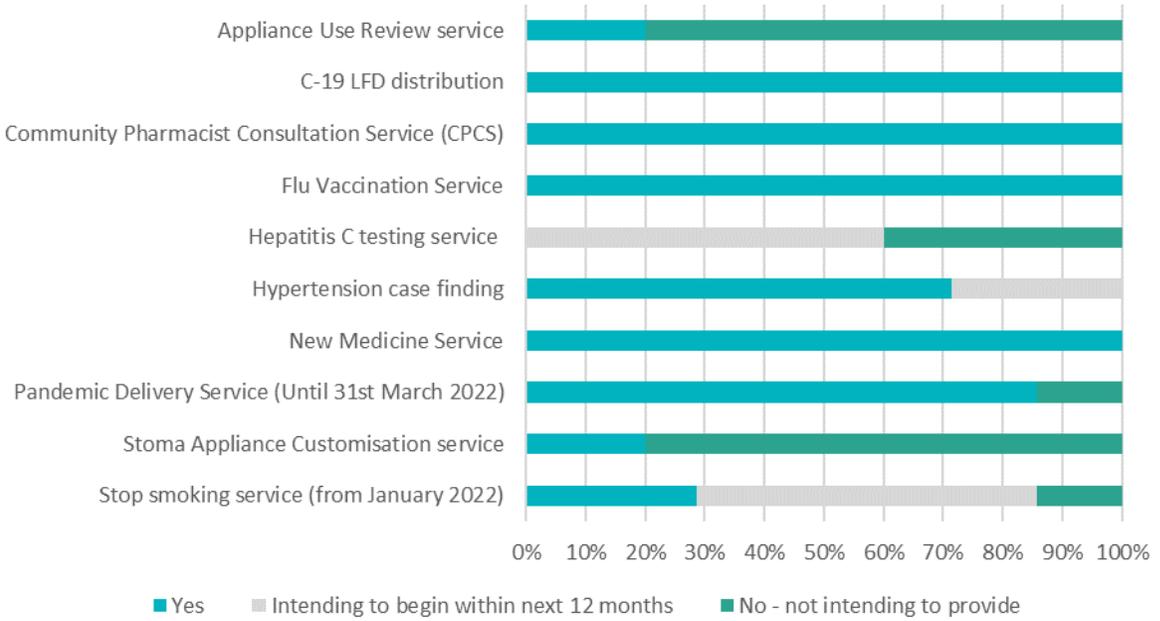


Services

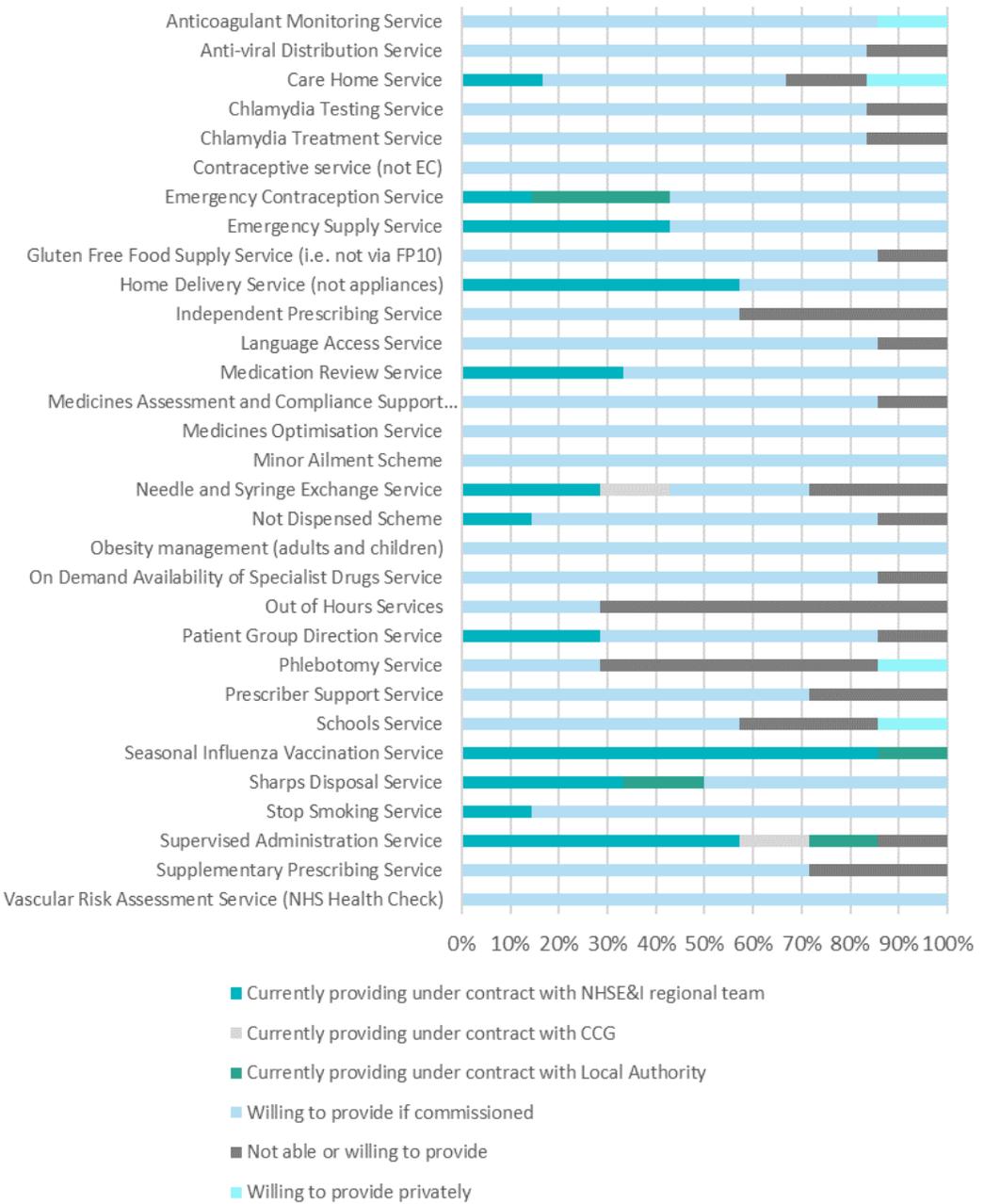
Q17. Does the pharmacy dispense appliances?



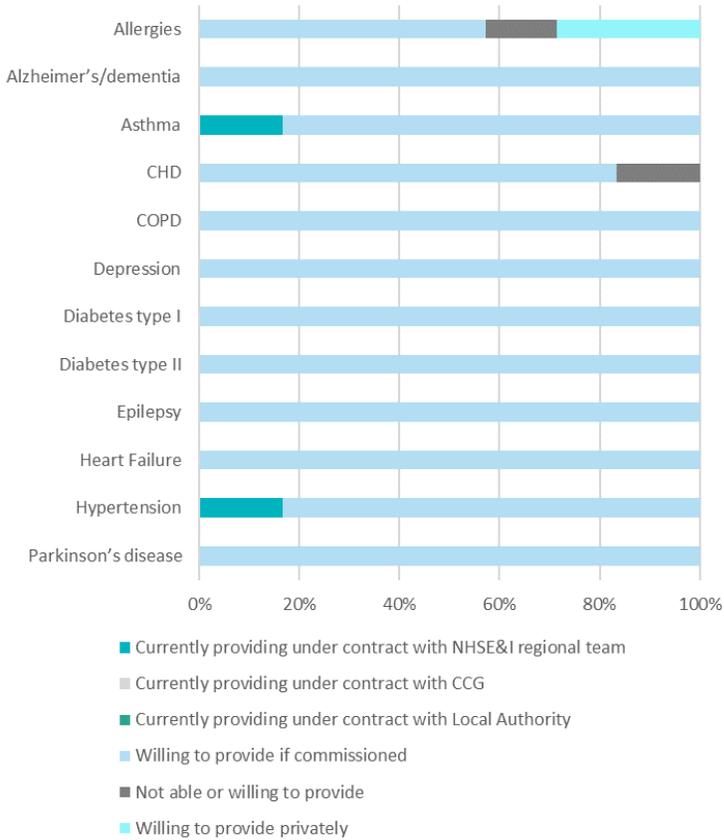
Q19. Does the pharmacy provide the following advanced services?



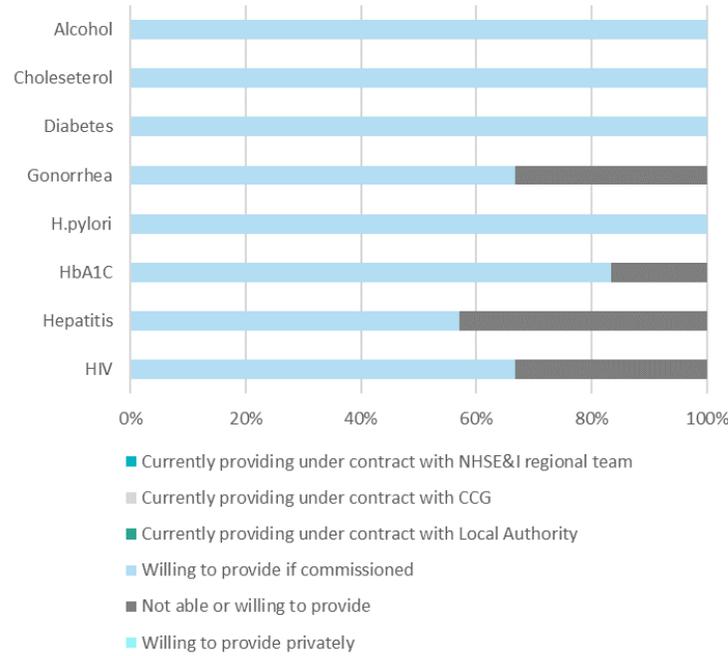
Q20&21. Which of the following other locally commissioned services does the pharmacy provide, or would be willing to provide?



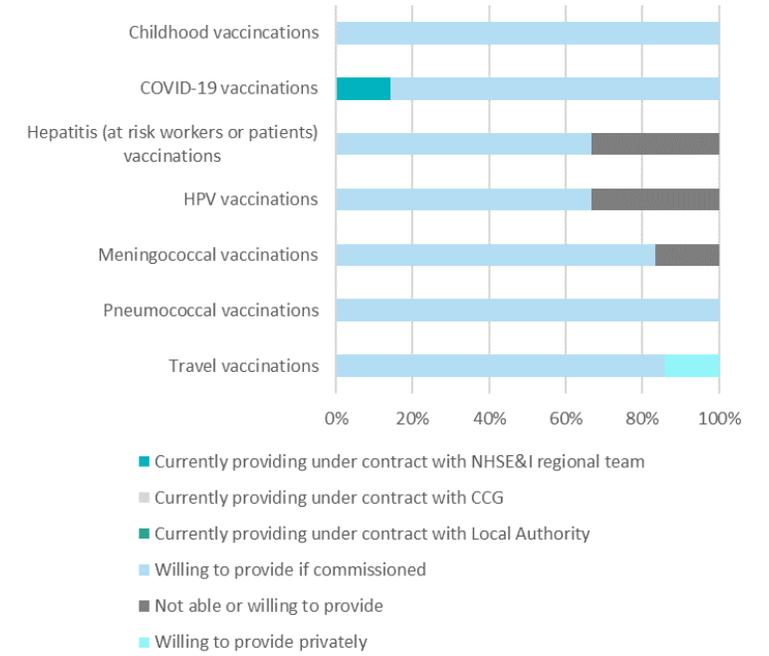
Q22. Which of the following other locally commissioned services does the pharmacy provide, or would be willing to provide?
(Disease specific management service)



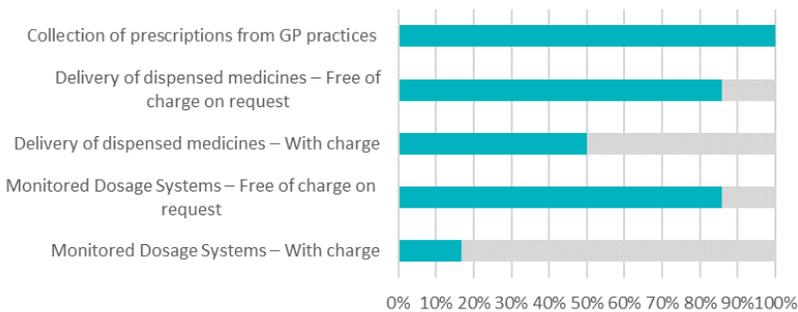
Q23. Which of the following other locally commissioned services does the pharmacy provide, or would be willing to provide?
(Screening service)



Q24. Which of the following other locally commissioned services does the pharmacy provide, or would be willing to provide?
(Other vaccinations)



Q26. Does the pharmacy provide any of the following non-commissioned services?



Q28. Is there a particular need for a locally commissioned service in your area? If so, what is the service requirement and why?

- Minor ailments is required due to the local deprivation. I would also STRONGLY suggest we get commissioned in Oldham to provide the NHS MMR jabs as a PGD due to the very low uptake of this and a wider service offering would greatly benefit the locality. Our pharmacy has plans to create and extend into clinic rooms within our large building, we are more than happy to help hire local and train local people contributing to the economy and extend into more private services. As well as extending into contractual agreements with the NHS to take pressure of surrounding GP practices and the PCN as a whole to deliver some of the above mentioned services if commissioned.
- Covid 19/booster vaccinations - majority of patients are elderly and cannot drive. We are local, pharmacy should be also able to provide the vaccination as the flu vaccination.
- Free minor ailment scheme.