

Support to Adult Social Care Providers during Covid-19

The information below sets out the support that Oldham Council and its partners have provided and continue to provide to organisations that deliver adult social care services in Oldham, during the Covid-19 pandemic.

This information is correct as at 1st October 2020, and will be updated on a regular basis.

Support being offered to ALL adult social care providers (contracted and non-contracted):

- COVID Financial support panel for additional COVID incurred expenditure, including enabling providers to pay their staff a full wage if absent from work as a result of Covid-19
- PPE support and supply through dedicated PPE hub
- Infection Prevention & Control and outbreak advice, support and training
- Swabbing and testing
- Daily Sit Rep Calls with support and signposting as required
- Key Worker support letter
- Recruitment and Volunteer programme
- Weekly provider newsletters
- Frequent teams calls with providers chaired by DASS with clinical representation such as GP's
- COVID Centre for primary care support
- Provider support videos on a range of topics
- Prescribing & Pharmacy support
- Silvercloud online CBT for anxiety and stress
- Staff support help line

Support being offered to ALL care homes, in addition to the support listed above:

- GP Support to Care Homes - Clinical Digital Hub, provision of equipment such as BP monitors, pulse oximeters, thermometers and urinalysis dipsticks and smartphones to access GP support.
- Care home support group consisting of senior clinical, social care, commissioning and quality representatives from across the system to identify priority areas requiring rapid intervention and support
- Multi-disciplinary STICH (Supporting Treatment In Care Homes) team visits to homes to support practically and on a range of topics. Support includes Covid testing for staff and residents, prescribing support, advice on non-pharmacological treatment options as per best practice guidance, provision of pressure area care and prevention including SSKIN bundles and equipment reviews, reinforcing and role modelling infection prevention measures and appropriate use of PPE put in place by the Infection Prevention Team, mobility and functional assessment, bladder/bowel advice and support, nutrition and hydration advice and support, swallowing and communication

assessment and management, provision of a resource pack with information and key contacts for ongoing support and advice.

- Cygnets are being deployed to provide additional capacity to support EOLC for staff and residents
- Frailty app for additional support, information and advice
- GP led webinars on range of key topics such as COVID and dementia, frailty, Digital hub, EoL support, DN support etc.
- Primary care are conducting daily virtual ward rounds. Primary care support to adult social care and community health services to enable an integrated approach to care home support.
- Care Home Liaison service for specialist mental health support

Support being offered to contracted adult social care providers in addition to the support listed above:

- Increased fee rates (+5%) for all social care providers for the full 2020/21 financial year
- Block purchasing of vacant care home beds until 10th September 2020
- Payments to guarantee care home occupancy rates at 90% until 10th September 2020
- Payment of care commissioned not care delivered (paying on plan)
- Enabling care at home providers to reduce call durations where appropriate and safe to do so to increase capacity
- Payments in advance to improve cash flow
- Continuation of contractual payments to providers not operating services during this period, enabling them to focus resources on wider community support (these amounts are not included in the figures below)

Support to providers that the local authority has contracts with			
	Domiciliary care	Residential care	Other provision
Support being offered	Please see detail above		
Total spent to date on supporting providers the local authority has contracts with in response to COVID-19.	£6,625,915.76		
Support to providers that the local authority <u>does not</u> have contracts with			
	Domiciliary care	Residential care	Other provision
Support being offered	Please see detail above		
Total spent to date on supporting providers the local authority does not have contracts with in response to COVID-19.	£199,086.51		

Fees for 2020/21

At the point at which the outbreak of Covid-19 occurred, formal consultation on fee rates for 2020/21 was under way. This was paused and a 5% uplift applied to the base rate for residential care, and to all other care fees in line with the tables below:

Care home fees 2020/21	2019/20 rate	2020/21 rate
Base rate	£500	£525
PQuIP engagement	£10	£10
CQC Good	£25	£25
CQC Outstanding	£45	£45
Dementia premium	£45	£45
Mental disorder premium	£84	£84
12 month bridging payment for homes currently rated as “excellent” under the Oldham scheme and Requires Improvement with CQC*	£10	£10
12 month bridging payment for homes currently rated as “excellent” under the Oldham scheme and Good with CQC*	£20	£20
Nursing premium – payable for all nursing placements	£30	£30

	Care at Home	CHC Care at Home	Extra Care Housing	Supported living non-complex p/hour	Supported living complex p/hour	SL Sleep ins Per night	PAs
2019/20 rates	£15.22 £17.22 OL3 area	NA	£14.26	£14.26	£15.70	£80	£10/hr £62.64/night sleep-ins
2020/21 rates	£15.56 £17.56 OL3 area	RGN/RMN £21.72 Enhanced £16.56	£14.57	£14.57	£16.05	£80	£10/hr £65/night sleep-ins