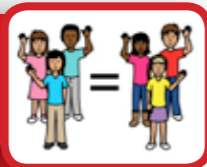


# Oldham's Coproduction Values

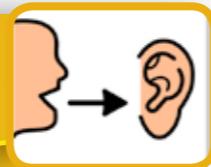
Co-production is sensitive to power imbalances, respectful and valuing of all contributions; it demands successful and sustained engagement from all parties and a shared willingness to listen, understand and work towards common goals.

## Equal Partnership



- Treat me as an equal.
- Engage me in all aspects of support planning and delivery.
- Involve me fully from the start. Include me in decision making.
- Empower me by supporting my understanding.
- Respect my right to participate.
- Embrace my knowledge.
- Be flexible... My time is as valuable as yours.
- Know my boundaries and understand of confidentiality.
- All partners have a clear understanding of levels of engagement.
- Everyone understands their roles and responsibilities.

## Communicate



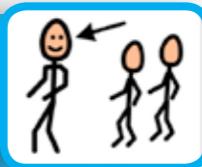
- Give me the time and information I need to prepare.
- Inform me of what support is available to enable me to contribute.
- Choose your language carefully and avoid abbreviations and jargon.
- Involve me in the planning, design and delivery of support and take my views seriously.
- Implement, maintain and update support.
- Keep me involved & informed about outcomes and next steps.

## Be Transparent



- No surprises and No shocks.
- Be open and honest.
- Keep me updated.
- Prepare me for meetings. An agenda is always useful.
- No conversations behind closed doors.
- Be clear about the level of engagement we are working at.

## Be Accountable



- Take ownership.
- Be clear who is responsible & accountable for actions.
- Be clear about timeframes.
- Be honest if something cannot be done.
- Don't give false hopes.
- Commit to participation and where things arise have a Plan B.
- Ensure appropriate people relevant to the conversation are represented.

## Value My Contribution



- Give me opportunities to share my skills, knowledge and expertise.
- I can learn a lot from you. You can learn a lot from me.
- My opinion counts so allow my voice to be heard in the way that meets my needs.
- Express my own views appropriately.
- Create an environment which enables me to engage.

Working together delivers better outcomes. We need each other to achieve success.

# Oldham's Involvement Levels

Involvement takes many forms, we need to be clear and honest about which level we are working at.

## Inform



This is how you will find out what is happening.

## Discuss



This is how you will get an understanding of one another's views.

## Consult



This is how you will be asked your views so they can be taken into account to make decisions upon.

## Coproduce



This is how all parties work together as equals with shared responsibility.

## Successful Involvement Can Only Happen If:

- ✓ Meetings are structured
- ✓ Meetings are friendly, polite and welcoming
- ✓ All participants are respected
- ✓ Visuals & other aids are used to promote inclusion
- ✓ Meetings are not intimidating
- ✓ No jargon is used
- ✓ Meetings are held at appropriate times & run to time
- ✓ Meetings are interesting and well planned

Working **together** delivers better outcomes. **We need each other to achieve success.**