



## Manchester Royal Eye Hospital

### Introducing the New Children's and Genetic Eye Clinic Liaison Officer

#### What is a Children's and Genetic Eye Clinic Liaison Officer (ECLO)?

A Children's and Genetic ECLO works closely with medical staff within the hospital and the genetic eye clinics to provide a link with local council services, community services and adults, children, young people and families with a visual impairment. ECLO's provide support for those who have been recently diagnosed with an eye condition with practical and emotional support to understand their visual impairment and how to maintain their independence. Crucially, ECLO's have the time to dedicate to families following their medical consultation to discuss what impact their visual impairment may have on their lives and follow their journeys.



Laura Ross

#### What can a Children's and Genetic ECLO help with?

An ECLO can help with a wide range of things for both patients and medical staff. ECLO's can answer questions about the registration process, referrals to support services, providing emotional support etc. They can help medical staff with filling in a part of the Certificate of Visual impairment (CVI), referrals to sensory teams and feedback on patient support.

#### How do patients/carers access a Children's and Genetic ECLO?

Patients and carers can be referred to the ECLO by anyone in the hospital. Alternatively patients or their carers they can make a self-referral.



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### **When is the Children's and Genetic ECLO available**

The ECLO at Manchester Royal Eye Hospital is available Monday – Friday from 09.00 – 17.00, though appointments can be made outside these times on request

### **What are the contact details of the Children's and Genetic ECLO?**

If you would like to get in contact with the ECLO please

email: [laura.ross@cmft.nhs.uk](mailto:laura.ross@cmft.nhs.uk) or telephone 07989145471