

Oldham's Parental and Young Persons Engagement Values

I am unique... Value me as an individual

Equal Partnership

- Treat me as an equal.
- Engage me in all aspects of support planning and delivery
- Involve me fully. Include me in decision making.
- Empower me by supporting my understanding.
- Respect my right to participate.
- Embrace my knowledge
- Be flexible... My time is as valuable as yours.

Communicate & Consult

- Give me the time and information I need to prepare.
- Inform me of what support is available to enable me to contribute.
- Choose your language carefully and avoid abbreviations.
- Involve me in the planning, design and delivery of support and take my views seriously.
- Implement, maintain and update support.
- Keep me involved & informed about outcomes and next steps.

Be Transparent

- No surprises and No shocks.
- Be open and honest
- Keep me updated
- Prepare me for meetings. An agenda is always useful.
- No conversations behind closed doors.

Be Accountable

- Take ownership
- Be clear who is responsible for actions.
- Be clear about timeframes.
- Be honest if something cannot be done.
- Don't give false hopes.
- Commit to participation and where things arise have a Plan B.

Value My Contribution

- Give me opportunities to share my skills, knowledge and expertise
- I can learn a lot from you.. You can learn a lot from me.
- My opinion counts so allow my voice to be heard in the way that meets my needs.

Working together delivers better outcomes. We need each other to achieve success.



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