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What is a Support Broker?

A Support Broker is someone who can support you to plan and arrange your services. He or she can help you to understand all the possible products or services that are available to meet your social care needs. This will make sure that you have the best possible information at hand to make a choice about what you want to buy with your Personal Budget.

What does a Support Broker do?

A Support Broker can help in a range of ways including:

- helping you to find out what services and support are available
- providing information, advice and guidance
- helping you to make a Support Plan
- helping to guide you through the process
- providing mediation and supporting you to negotiate to ensure that you get a service of your choice
- helping you to arrange and put your services in place

How do I find a Support Broker?

The council can advise you on how to find a Support Broker. There are several different types of support broker and which one is right for you will depend on your situation. For instance there are:

- Support Brokers who are people who have experience in arranging their own Personal Budget
- Support Brokers who work for the Council
- support brokers who work for a voluntary organisation or charity
- Community Support Brokers who will know a lot about what is going on in your local neighborhood
- specialist support brokers who will know a lot about a particular subject (such as equipment or housing)
- Independent Support Brokers, who may charge you to use their service
- You or yourself, your friends or family could act as your Support Broker