

Boston House

Short term respite care

This fact sheet can be made available in other languages or formats on request by contacting 0161 770 6666. For further information please see our detailed fact sheet **Information for all**.

What respite care is available

Sometimes you and your family or carers might want some time apart. Boston House can help you arrange the type of break that will suit you. It could be from a few hours to a few weeks. We call this kind of a break respite. The amount of respite care that you would be entitled to will be agreed when you are assessed.

The respite care services at Boston House aim to meet individual needs. Staff will try to help you to do things for yourself, so you can live as ordinary a life as possible while staying at Boston House. The service is flexible at all times and is able to support and respond to the needs of older people in need of 24 hour care for short periods.

There are 13 single occupancy bedrooms available for short term respite care. Each bedroom has a sink, commode, wardrobe, lockable drawers and comfortable furnishings.

Who can use the respite care at Boston House

The respite care service at Boston House can be used by older people living in the community. A full assessment will be carried out before admission by your social worker or another professional.

Where is Boston House

Boston House is on Broadway Street in the Hathershaw area of Oldham.

Helping you live independently

Boston House provides a range of activities and facilities to help you live independently including:

- Two lounges with televisions
- A kitchenette adjacent to each lounge
- Laundry
- Hairdresser once a week. There is a charge for this service
- Social activities provided by an activities coordinator

Other respite care services for older people in Oldham

There are three other respite care services for older people in Oldham

- Butler Green – see our detailed factsheet '[Butler Green – short term respite care](#)'
- Limecroft Resource Centre - see our detailed factsheet '[Limecroft Resource Centre – Respite / short stay and day care](#)'
- Medlock Court - see our detailed factsheet '[Medlock Court – short term respite care](#)'

Contacting us

If you or the person you care for would like to access the short term respite care service at Boston House, speak to your care manager, care co-ordinator or social worker.

If you or the person you care for would like to be assessed for this or other services please contact:

The Adult Duty and Intervention Service
The Link Centre
140 Union Street
Oldham OL1 1DZ

Tel: 0161 770 1515
Fax: 0161 770 1519
Minicom; 0161 770 1520

Email: adis@oldham.gov.uk

Are you a carer?

If you look after a relative or friend who needs support to live at home you are a carer. As a carer you have the right to ask Adult and Community Services to carry out a carer's assessment (this applies even if the person you care for is not receiving help from Adult and Community Services). Your carer's assessment is your chance to talk about your needs and is your opportunity to tell us about the things that could make caring easier for you.

There are a variety of services available to carers following an assessment including; advice & information, short breaks & respite, additional services to the person you care for, signposting to voluntary & health services, introduction to support groups.

For more information contact

Oldham Carers Centre

The Link Centre

Union Street

Oldham

OL1 1DZ

Tel: 0161 770 1188

Fax: 0161 770 4789

Email: carers.centre@oldham.gov.uk

We value your comments and suggestions about social care

We want to provide good quality services for people in Oldham and as we are a public service, you have a say in everything we do. We want you to be completely satisfied with our services, but to

ensure this we need to know what you think. What do we do best? Where could we improve things? Do you have any ideas or suggestions? Only by listening to you can we give you the service you deserve.

We welcome everything you have to say.

For matters relating to adult social care

The Quality Assurance Team can be contacted by writing to:

FREEPOST OLDHAM ADULT & COMMUNITY SERVICES

Please note you do not need to put a stamp on the envelope.

You can also contact the Quality Assurance Team by

Phoning: 0161 770 8172

Faxing: 0161 770 8193

Emailing: socs.quality.assurance@oldham.gov.uk

If English is not your first or preferred language we can arrange to visit you with an interpreter.

For matters relating to children's social care

The Complaints and Representations Officer can be contacted by writing to:

Complaints & Representation Officer
Oldham Metropolitan Borough Council
PO BOX 4
Civic Centre
Level 8
West Street
Oldham

You can also contact the Complaints and Representations Officer by

Phoning: 0161 770 1129

Faxing: 0161 770 3222

Emailing: cypf.complaints@oldham.gov.uk

If English is not your first or preferred language we can arrange to visit you with an interpreter.

Contact

You can access fact sheets in a number of ways:

Download: www.oldham.gov.uk

Tel: 0161 770 6666

Email: contact@oldham.gov.uk

Write to: Contact Oldham, PO Box 196,
Civic Centre, West Street, Oldham OL1 1QJ

Call in: to any council office and requesting them