



Ena Hughes Day Centre

This fact sheet can be made available in other languages or formats on request by contacting 0161 222 6666. For further information please see our detailed fact sheet - **Information for all**.

What is Ena Hughes Day Centre?

Ena Hughes is a day centre, which aims to help to maintain and improve the quality of life for older people living in their own homes. It also provides support to relatives, friends and carers of service users.

Who can attend Ena Hughes Day Centre?

The service is aimed at vulnerable people, who have a mental health problem or a physical, sensory or learning disability whose needs can be met by day care. It is an assessed service, which means that it will only be offered to you if the service is appropriate to your needs and following a social work assessment. To be eligible for the service you will also need to meet our statement of purpose/eligibility criteria. For more information about eligibility criteria see our fact sheet Fair Access to Care Services. Of course, if you are eligible, you will be able to visit the centre before you decide to attend to find out more about it.

Where is Ena Hughes based?

Ena Hughes Day Centre is situated on Ellesmere St, Failsworth. As well as the ground floor day centre the building also houses separate offices for the Learning Disability Service on the upper floor.

Helping you remain independent

Ena Hughes Day Centre provides a range of activities and facilities to enable you to remain as independent as possible. The Centre has a hairdressing facility which is used by qualified mobile hairdressers on a regular basis. The Centre also has a medical care room, bathroom, shower room, kitchen facilities for service users use.

There is a garden area, a lounge with dining area, a therapy room and a rehabilitation room.

Meals will be provided by Age Concern Oldham.

Involving you and meeting your needs

Service users are involved in the day-to-day running of the centre through open discussions and regular meeting, where decisions are made regarding menus, activities, outings and amenity fund.

Although we have car parking and a bus stop close by, we can also arrange for transport to get you to and from the Centre. At lunchtime a choice of hot meals is provided and specialised dietary needs can be catered for. Drinks and snacks are also available.

Contacting us

If you feel you meet our criteria and would like to be assessed for this or other services please contact us:

The Adult Duty and Intervention Service
The Link Centre
140 Union Street
Oldham OL1 1DZ

Tel: 0161 770 1515

Fax: 0161 770 1519

Minicom; 0161 770 1520

Email: adis@oldham.gov.uk

The Adult Duty and Intervention Service is a new team replacing the existing duty and assessment teams in Older People Services.

Are you a carer?

If you look after a relative or friend who needs support to live at home you are a carer. As a carer you have the right to ask Adult and Community Services to carry out a carer's assessment (this applies even if the person you care for is not receiving help from Adult and Community Services). Your carer's assessment is your chance to talk about your needs and is your opportunity to tell us about the things that could make caring easier for you.

There are a variety of services available to carers following an assessment including; advice & information, short breaks & respite, additional services to the person you care for,

signposting to voluntary & health services, introduction to support groups.

For more information contact

Oldham Carers Centre

The Link Centre

Union Street

Oldham

OL1 1DZ

Tel: 0161 770 1188

Fax: 0161 770 4789

Email: carerscentre@oldham.gov.uk

We value your comments and suggestions about social care

We want to provide good quality services for people in Oldham and as we are a public service, you have a say in everything we do. We want you to be completely satisfied with our services, but to ensure this we need to know what you think. What do we do best? Where could we improve things? Do you have any ideas or suggestions? Only by listening to you can we give you the service you deserve.

We welcome everything you have to say.

For matters relating to adult social care

The Quality Assurance Team can be contacted by writing to:

FREEPOST OLDHAM ADULT & COMMUNITY SERVICES

Please note you do not need to put a stamp on the envelope.

You can also contact the Quality Assurance Team by
Phoning: 0161 770 8122
Faxing: 0161 770 8193
Emailing: socs.quality.assurance@oldham.gov.uk

If English is not your first or preferred language we can arrange to visit you with an interpreter.

For matters relating to children's social care

The Complaints and Representations Officer can be contacted by writing to:

Complaints & Representation Officer
Oldham Metropolitan Borough Council
PO BOX 4
Civic Centre
Level 8
West Street
Oldham

You can also contact the Complaints and Representations Officer by
Phoning: 0161 770 1129
Faxing: 0161 770 3222
Emailing: cypf.complaints@oldham.gov.uk

If English is not your first or preferred language we can arrange to visit you with an interpreter.

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