



Council Tax

This fact sheet can be made available in other languages or formats on request by contacting 0161 222 6622. For further information please see our detailed fact sheet **Information for all**.

What is Council tax?

Council Tax is collected by the Council for its own use and the use of the Parish Councils.

It is not a direct payment for using the services and is payable even if you do not use some of the services.

Council Tax is a property-based tax, with a personal element.

The tax is based on two adults living in a property.

Half the tax will relate to the property and half to the people living in it.

What am I paying for?

Your Council Tax helps to pay for services that the Council provides all over the Borough.

These services include:

- Schools
- Road
- Libraries
- Rubbish Collection
- Street Lighting

It also helps pay for Oldham Council's contribution towards:

- The Police Service
- The Fire Service
- Public Transport

- Rubbish disposal

For further information please contact

Telephone: 0161 770 6622
8.00am – 6.00pm (Mon – Fri)
9.00am – 1.00pm (Sat)

Email: council.tax@oldham.gov.uk

Write to:

Exchequer Division
Unity Partnership
Civic Centre
PO Box 4
West Street
Oldham
OL1 1UH

Visit:

Council Tax Customer Service Section,
Level 4,
Civic Centre,
West Street,
Oldham

Monday to Friday
8:40am - 5pm

or

East Oldham One-Stop Shop,
Holt Street,
Oldham

Monday, Tuesday, Thursday, Friday 9am to 4:30pm
Wednesday 10am to 4:30pm

We value your comments and suggestions

We want to provide good quality service for people in Oldham and as we are a public service you have a say in what we do. We want you to be completely satisfied with our services but to ensure this we need to know what you think.

- What do we do best?

- Where could we improve things?
- Do you have any ideas or suggestions?

Only by listening to you can we give you the service you deserve. If you wish to make a comment about our services you can email us on

customer.feedback@oldham.gov.uk

or you can phone us on 0161 770 4191

or you can write to: Complaints Officer
 Chief Executives Department
 PO Box 160
 Civic Centre
 Oldham
 OL1 1UG

MARCH 2008 OCFS- STRAT -CT1S (VERSION 3) PID 57 JB