

Home Repairs Assistance (HRA)

This fact sheet can be made available in other languages or formats by contacting 0161 770 6666. For further information please see our detailed fact sheet 'Information For All'.

We aim to improve parts of Oldham, making it a better place for everyone to live, work and visit.

This grant is available for small scale work to repair, improve or adapt a house (e.g. replacement windows, damp proof course, re-roofing etc). This is intended to help owner/occupiers or tenants who find it difficult to keep their home in a good condition. Up to £5,000 is available to people who receive certain benefits. However, it is important to note that priority will be given to people aged 60 or over.

Do I qualify for Home Repairs Assistance (HRA)?

You must:

- Be aged 18 or over on the application date.
- Have lived in the house as your only, or main home for at least three years.
- Receive Income Support, Family Credit, Housing Benefit, Council Tax Benefit or Disability Working Allowance (this doesn't apply if you're over 60 years old).
- You must not have received any other HRA assistance within the last three years.

What type of work can you help me with?

The type of work we are able to help with includes:

- Bathroom/toilet alterations
- Re-roofing/roofing repairs
- Gutters and rainwater goods
- Pointing/rendering
- Replacement windows and doors

- Extensions to provide a bedroom and shower facility on the ground floor
- Damp proof courses
- Electrical rewiring
- Pathways

You may be able to have other works undertaken. Please speak to Anchor Staying Put if you are unsure.

Who looks after the HRA scheme?

Anchor Staying Put (Oldham) provides the service on behalf of the Council. They will be able to help you to choose a builder/contractor. They will oversee the work, and will make payments to the contractor.

Contact Details

Anchor Staying Put run HRA on our behalf.

For further information, please contact:

Anchor Staying Put
131 Katherine Street
Ashton under Lyne
Greater Manchester
OL6 7AW

Tel: 0161-339 5699

Fax: 0161-339 5700

Email: stayingput@anchor.org.uk

We welcome your comments and suggestions

We want to provide a good quality service for people in Oldham and as we are a public service you have a say in what we do. We want you to be completely satisfied with our services but to ensure this we need to know what you think. What do we do best? Where could we improve things? Do you have any ideas or suggestions? Only by listening to you can we give you the service you deserve.

If you wish to make a comment about our services you can email

us on customer.feedback@oldham.gov.uk

or you can phone us on 0161-770 4191

or you can write to us:

Complaints Officer,
Chief Executives Department,
PO Box 160,
Civic Centre,
Oldham,
OL1 1UG