



Dog wardens

This fact sheet can be made available in other languages or formats on request by contacting 0161 770 6666. For further information please see our detailed fact sheet Information for all.

What do the dog wardens deal with?

They deal with the problems caused by irresponsible dog ownership, including:

- Stray dogs
- Aggressive or dangerous dogs
- Dog fouling
- Abandoned dogs

Any complaints about dogs will be replied to within 3 working days, and serious problems, such as dangerous dogs or dogs straying into schools, will be dealt with urgently. If the council can't deal with the problem then it may talk to other relevant agencies that can, such as the police or RSPCA.

Enforcing legislation

The dog wardens make sure that the council is meeting its legal duties with regard to dogs and will, if necessary, take action against dog owners.

Providing information and advice

Part of the dog warden's job is to provide people with the information they need to be good dog owners. For instance, they go into Primary Schools to visit and talk to pupils about owning a dog and how to behave safely around dogs. If you are a teacher in the Oldham area and you want to contact the dog wardens to arrange a talk for your school use the contact details below.

Re-homing dogs

The dog wardens can re-home a number of unwanted or 'cannot keep' dogs. They will collect the dog from your home, along with details of its history and behaviour, but this service only runs on a Wednesday morning.

Tag your dog!

Your dog must, by law, wear a collar and tag when out in a public place. This must contain your name and address.

Stray dogs

Strays are kept for a maximum of 7 days, and these can be collected by the owner on payment of a fee. If the dogs are not reclaimed then they are re-homed. There is a separate fact sheet on stray dogs.

Barking dogs

If you have a complaint about a barking dog then you can use the contact details below and it will be dealt with as a problem of noise nuisance.

Contacting us

If you would like more information you can contact us by:

Writing to

Environmental Health, Chadderton Town Hall, Middleton Road, Chadderton, Oldham, OL9 6PP

Phoning

0161 770 4508

Faxing

0161 770 3444

Emailing

environmentalhealth@oldham.gov.uk

For more information on dogs please see our other detailed fact sheet:

- [Dog Fouling](#)

We value your comments and suggestions

We want to provide good quality service for people in Oldham and as we are a public service you have a say in what we do. We want you to be completely satisfied with our services but to ensure this we need to know what you think. What do we do best? Where could we improve things? Do you have any ideas or suggestions? Only by listening to you can we give you the service you deserve.

If you wish to make a comment about our services you can e-mail us on

customer.feedback@oldham.gov.uk

or you can phone us on 0161 770 4191

or you can write to us: Complaints Officer

Strategy and Resources Directorate

PO Box 160

Civic Centre

Oldham, OL1 1UG

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