



## **Crèche or childcare facilities with Oldham Lifelong Learning Service**

This fact sheet can be made available in other languages or formats where appropriate by contacting 0161 770 6666. For further information, please see our detailed fact sheet Information for All.

### **What does the service provide?**

Oldham Lifelong Learning Service offers an exciting range of part-time courses for adults. Many of our daytime courses are supported by crèches, staffed by well-qualified, experienced and caring crèche workers. The crèche service is free of charge and are Ofsted registered for children up to 8 years of age.

You will be given a Crèche handbook at the first crèche session which details your responsibilities and the type and level of care your child will be given while in our crèche.

Please check a crèche is available before enrolling for your course, as we cannot offer childcare at all sessions. A crèche will be provided subject to a minimum number of children attending. Places are limited.

### **What if we cannot offer a crèche?**

If we cannot offer a crèche, the Family Information Service (tel: 0161 628 0808) will be able to give you names of local childminders, nurseries, playgroups and other childcare providers who are registered with Ofsted.

If you have to pay external costs for childcare to enable you to attend your course, we may be able to help with these costs through the Learner Access

fund (see Learner Support fact sheet). Please ask at any of our Centres for an Access fund application form.

### **Who is the service for?**

Our crèches are open to children aged from six weeks to six years. You must be enrolled onto a Lifelong Learning course to register your child (ren) into the crèche. We can only admit your child to a crèche for the period of time you are attending a Lifelong Learning course and you must be on the premises the whole time your child is in a Lifelong Learning creche.

### **How do I register my child into a Lifelong Learning crèche?**

You must be enrolled onto and attending a Lifelong Learning course. You will be asked to complete a crèche enrolment form when you enrol onto your course.

### **What sorts of activities take place in the crèche?**

We have devised a range of activities for children in our crèches. If you do not wish your child to be involved in an activity, for example, face painting, please advise us when booking your child into a crèche. An activity sheet will be provided regarding your child's progress at the end of each term.

### **Do I have to provide anything?**

We give each child a healthy snack and drink and ask parents not to give their child food or drinks. Your child should always be dressed in clothes suitable for play. If your child is using nappies, please provide us with a fresh nappy.

### **What about if my child is on medication?**

Crèche workers are unable to give any medication under any circumstances. This includes prescription and over the counter medicines.

### **How long can I leave my child in the crèche?**

We can only offer crèche while you are attending your course. Please do not bring your child to the crèche more than 5 minutes before your class starts and collect them immediately after your class.

## Contact Details

Crèche Co-ordinator  
Susan Walker  
Oakbank Lifelong Learning Centre  
Chadderton Park Road (off Middleton Road) Chadderton, OL9 0PE  
Tel: 0161 652 4313  
Email: [oakbank.centre@oldham.gov.uk](mailto:oakbank.centre@oldham.gov.uk)

We want to provide good quality services for people in Oldham and as we are a public service you have a say in what we do. We want you to be completely satisfied with our services but to ensure this we need to know what you think. What we do best? Where could we improve things? Do you have any ideas or suggestions? Only by listening to you can we give you the service you deserve.

If you wish to make a comment about our services you can email us on [customer.feedback@oldham.gov.uk](mailto:customer.feedback@oldham.gov.uk) or you can phone us on 0161 770 4191 or you can write to: Complaints Officer  
Chief Executives Department  
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