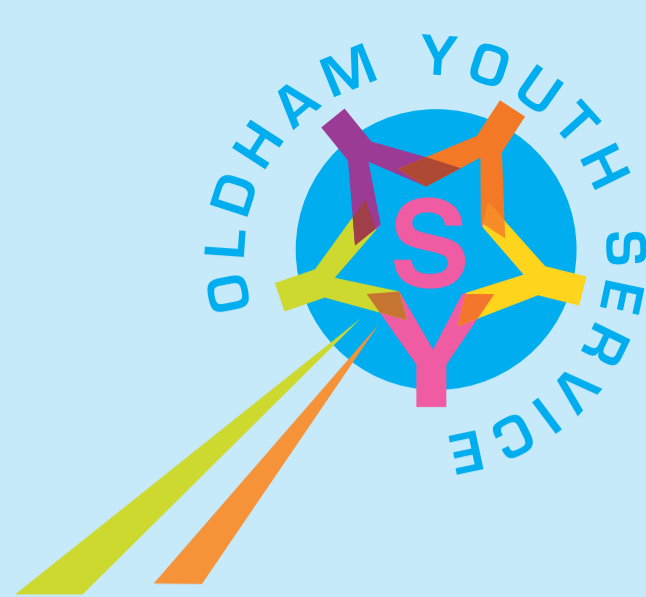


# 2007 Young People Satisfaction Survey



## Here is what you said:

- 38% attend three or more sessions per week
- 95% were satisfied with the general atmosphere
- 92% were satisfied with the range of activities offered at the centre/units
- 92% were satisfied with the resources available at the centre/unit
- 80% were satisfied with how the centre/unit looks from the outside
- 86% were happy with how the centre/unit looks on the inside
- 91% felt that you had the opportunity to decide what you want to do there
- 88% were satisfied with the number of times it opens each week
- 88% were satisfied with the opening times for evening sessions
- 85% were satisfied with the closing time after evening sessions
- 86% were satisfied with the days/evenings that the centre opens
- 87% were satisfied with the length of each session
- 93% were satisfied with the number of youth workers at each session
- 91% found the youth workers approachable
- 90% were happy with the support the youth workers gave you
- 94% thought it was important to have a place to go
- 95% thought it was important to have a place to meet friends
- 92% felt your Youth Centre was a place to meet new friends
- 90% were happy to be given the opportunity to influence the type of activities offered
- 92% were able to obtain information and advice
- 90% had a chance to discuss your interests with others
- 90% had a good relationship with the youth workers
- 90% had the chance to be involved with decision making
- 91% had the opportunity to gain new skills
- 91% had the opportunity to discuss problems and issues with youth workers
- 90% received help with being able to discuss problems with friends
- 88% received help with being able to discuss problems with relatives (at home)
- 86% received help with problems at school or college
- 90% received help with things to do with the police or crime
- 91% received help with health based issues
- 88% received help with issues to do with jobs or training

### Issues that you have discussed with Youth Workers

- 96% have discussed relationships with friends
- 97% have discussed relationship with parent(s) or carer(s)
- 96% have discussed relationships with boy or girl friends
- 95% have discussed problems with school or college
- 95% have discussed relationships with teachers
- 95% have discussed truanting from school, you or your friends
- 94% have discussed bullying
- 95% have discussed finding jobs, careers or training
- 95% have discussed alcohol use or misuse
- 95% have discussed issues surrounding substance or drug use or misuse
- 96% have discussed sexual health and relationships
- 95% have discussed environmental issues and concerns
- 94% have discussed politics

Thank you for providing feedback.

A copy of the analysis of all responses to the survey is available in all main youth centres.

