

# Oldham Metropolitan Borough Council

## Comprehensive Performance Assessment (CPA) scorecard 2006

### Overall performance for this Council

This is a Council that is improving well and demonstrating a 2 star overall performance.



We reached this overall rating by looking at:

- What progress Oldham Metropolitan Borough Council has made in the last year – direction of travel
- How Oldham Metropolitan Borough Council manages its finances and provides value for money – use of resources
- How Oldham Metropolitan Borough Council's main services perform – service performance
- How Oldham Metropolitan Borough Council is run – corporate assessment

Service assessments, use of resources and corporate assessments are scored on the Local Services Inspectorate Forum scale:

- 1 = Inadequate performance – below minimum requirements
- 2 = Adequate performance – only at minimum requirements
- 3 = Performing well – consistently above minimum requirements
- 4 = Performing strongly – well above minimum requirements

## Direction of travel

The progress Oldham Metropolitan Borough Council has made in the last year

Direction of travel	2005	2006
This assessment indicates the progress being made, or otherwise, to achieve improvement.	improving well	improving well

The following summary has been provided to support this direction of travel assessment:

Public satisfaction with the council has improved in almost all areas since 2003, apart from waste collection. Cultural, environmental and services for older people are all improving. The Oldham Partnership is making excellent progress in housing and improving educational attainment. The number of homes in non-decent condition is reducing. University Centre Oldham has been established. Assessments are being completed more quickly in adult social care, but not in children's services. Fewer looked after children are reoffending, and there are high numbers of 16-18 year olds in education, training and employment. Levels of crime are generally reducing, but not by as much as similar councils. However, there has been a substantial reduction in the level of violent crime. Less non recyclable waste is being collected and recycling is improving, but is behind government targets. Oldham has made significant progress in creating sustainable communities and improving community cohesion. Better financial and people management are increasing the council's ability to deliver further improvements though scope still exists to improve financial reporting and the management of staff sickness absence.

## Use of resources

How Oldham Metropolitan Borough Council manages its finances and provides value for money

Use of resources	2005	2006
We have assessed how well the Council manages its finances and provides value for money.	2	2

This use of resources judgement is drawn from five individual judgements provided by the Council's appointed auditor:

Auditor judgements	2006
Financial reporting	1
Financial management	2
Financial standing	2
Internal control	2
Value for money	2

## Service performance

### How Oldham Metropolitan Borough Council's main services perform

Service area	2005	2006
Benefits - The Council's performance in providing housing and council tax benefit services. The assessment is made by the Benefit Fraud Inspectorate and is based primarily on achievement against the 2005 H housing benefits/council tax benefits performance standards.	3	3
Children and young people - The Council's performance in providing children's services, such as children's education and social care. The joint assessment is made by the Commission for Social Care Inspection) and Ofsted following a review of the Council's overall performance and key indicators.	2	2
Culture - The Council's performance in services, such as libraries and leisure, as assessed by the Audit Commission.	2	3
Environment - The Council's performance in services, such as transport, planning and waste, as assessed by the Audit Commission.	2	3
Housing - The Council's performance in community housing and, where applicable, housing management services, as assessed by the Audit Commission.	3	3
Social care (adults) - The Council's performance in adult social care services. The assessment is made by the Commission for Social Care Inspection following a review of the Council's overall performance and key indicators.	2	3

## Corporate assessment

### How Oldham Metropolitan Borough Council is run

Corporate assessment	2006
In assessing how the Council is run, the Commission considers what the Council, together with its partners, is trying to achieve; what the capacity of the Council, including its work with partners, is to deliver what it is trying to achieve; and what has been achieved?	2

Score used is from the 2004 corporate assessment.

The way we carried out corporate assessments changed from 2005 onwards. Until 2008, when all councils will have been assessed using the new-style corporate assessment, the CPA category will be based on either its new corporate assessment score or the previous one if that is higher.

Please visit the Audit Commission website ([www.audit-commission.gov.uk](http://www.audit-commission.gov.uk)) for the full version of this scorecard.