

How is Oldham Metropolitan Borough Council performing?

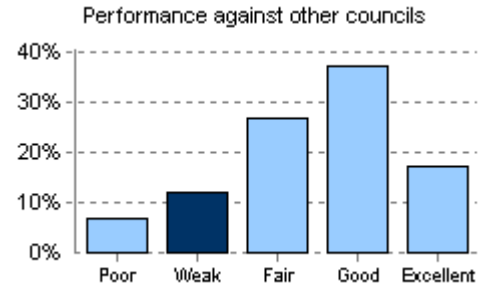
Overall Performance

weak

Oldham Metropolitan Borough Council has been measured as **weak** in the way that it serves its local people. The chart opposite shows what share of councils also received this rating.

We reached this overall rating by looking at:

1. How **Oldham Metropolitan Borough Council** is run; and
2. How **Oldham Metropolitan Borough Council's** main services perform.



1. How is Oldham Metropolitan Borough Council run and what progress has the council made in the last year?

Oldham Metropolitan Borough Council continues to be a weak council.

It has made improvements in education, community safety, youth services, planning, waste collection and street cleansing over the last year. Social care remains a zero star rated service and this is a priority for improvement. We have identified significant improvements in the way the council works, with clearer ambitions and the council is better able to direct resources to priority front line services. Significant progress has been made on community cohesion leading to positive outcomes and increasing confidence in dealing with issues of equality and diversity. While much progress has been made in last two years, the council recognises the need to continue recent progress to improve the way it manages performance across all services. Around 60 per cent of the indicators of performance have improved but this is often from a low starting position. Based on Oldham Metropolitan Borough Council's plans, the council is well placed to continue to improve the way it works and the services it provides to local people.

In December 2004 **Oldham Metropolitan Borough Council** received a measurement of 2 out of 4 for the way it is run.

2. How do Oldham Metropolitan Borough Council's main services perform?

We have assessed core service performance in the service areas shown alongside. Each service is scored on a scale from 1 to 4, with 1 being the lowest and 4 being the highest. Education and social care are given more importance in reaching the overall service score than other areas.

Overall service performance **3** out of 4

